

Insurance covers lost, stolen and accidental damage incidents. When combined with Brightstar's Extended Warranty Agreement, it forms the complete MobileNation Protection Program.

### Certificate Declarations

This Certificate is attached to and made a part of Master Policy #11050981. The Named Insured shown below has coverage under this Master Policy.

#### Item 1. Named Insured:

Purchasers on file with the Communications Equipment Service Provider shown in Item 5.

Named Insured mailing address: On file with Communications Equipment Retailer.

#### Item 2. When Coverage Under Certificate is Effective

Coverage under this Certificate is effective as shown in the Coverage Effective Date Endorsement attached to these Declarations.

#### Item 3. Coverage Period

Subject to Item 2 above, coverage under this Certificate is provided on a one (1) month prepaid basis.

#### Item 4. Premium

Premium for Coverage Provided under this Certificate: \$4.99, \$7.99, \$9.99 or \$10.99.

#### Item 5. Communications Equipment Service Provider

Name: SI Wireless d/b/a MobileNation

Address: 1275 North Reed Station Rd.  
Carbondale, IL 62901

#### Item 6. Authorized Representative

Name: Brightstar Agency, LLC

Address: PO Box 03  
Alpharetta, Georgia 30009

Phone: 855-309-8343

#### Item 7. Limits of Insurance

Occurrence Limit of Insurance: \$1,500.00 per Occurrence for each Named Insured

Aggregate Limit of Insurance: \$3,000.00 per Named Insured or two (2) occurrences within a twelve (12) month period, whichever comes first.

#### Item 8. Deductible

The deductible will be the amount corresponding to the retail price\* of the Named Insured's wireless device when initially purchased.

Non-discounted, Deductible

Non-subsidized Retail Price\*

\$0 - \$149.99	\$40.00
\$150.00 - \$449.99	\$75.00
\$450.00 - \$649.99	\$150.00
\$650.00 - \$1,500.00	\$200.00

#### Item 9. Accessories

A. Accessories Included

- Battery
- Standard Wall Charger

B. Maximum retail value of Accessories: \$500.00

#### Item 10. Replacement Device

Maximum full retail value of replacement to be charged: \$1,500.00

#### Item 11. This Certificate consists of the following forms:

- Certificate Declarations Form 101136 (09/11)
- Certificate Conditions Form 101131 (09/11)
- Communications Equipment Coverage Form 101124 (09/11)
- Coverage Effective Form 101127 (03/09)
- Amendatory Endorsements

Specimen copies of the Forms referenced above are attached to this Certificate, or if not attached, are available at the following website, [mobilenation.brightstarprotect.com](http://mobilenation.brightstarprotect.com) or may be obtained by calling this toll free number, 855-309-8343. This coverage is being provided by New Hampshire Insurance Company.

*John Q. Doyle*

John Q. Doyle  
President

*Andrew H. Holland*

Andrew Holland  
Secretary

Authorized Representative

### Other Material Disclosures

This brochure contains a summary of information regarding the Program. In addition, this program may change or be modified during your term. We will not cover loss or damage caused directly or indirectly by any of the exclusions listed in the complete Insurance Policy. PLEASE READ THE INSURANCE POLICY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. To obtain the most up-to-date coverage information and a complete Insurance Policy, visit [mobilenation.brightstarprotect.com](http://mobilenation.brightstarprotect.com) or call 855-309-8343.

You are not required to purchase insurance to activate wireless service. The employees of this location are NOT QUALIFIED or AUTHORIZED to discuss or evaluate insurance coverage. Any questions regarding the MOBILENATION PROTECTION PROGRAM should be directed to Brightstar at 855-309-8343.

You are not required to purchase the Service Warranty Agreement to purchase the lost, stolen, and accidental coverage under the MobileNation Protection Program. Contact MobileNation Member Service at 877-732-2147 to purchase the insurance separately.

This coverage may provide a duplicate of other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may currently own. Your renters or homeowners policy may provide the insurance you need. Ask about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs.

A claim must be reported within sixty (60) days from the date of the loss. You will have sixty (60) days to provide all information requested for claim adjudication. If you don't take delivery of the replacement device within sixty (60) days of claim approval, your claim will be forfeited. If payment isn't received within ten (10) days of the due date, your coverage may be canceled.

The occurrence and aggregate limits of insurance are inclusive of the maximum retail value of accessories.

You may cancel at any time by calling MobileNation Member Service Customer Care at 877-732-2147. Any unearned premium will be refunded in accordance with applicable law.

The CA license number for Brightstar Agency, LLC d/b/a BDP Insurance Agency, LLC is 0H08204. For CA consumers, the California Department of Insurance consumer hotline is 1-800-927-HELP (4357). The IA license number for Brightstar Agency, LLC is 1002035391. For IN consumers, the Indiana Department of Insurance number is 1-800-622-4461. For MD consumers, the Maryland Insurance Administration (200 St. Paul Place, Suite 2700) toll-free consumer hotline number is 1-800-492-6116.

The Program is a replacement service provided to customers of MobileNation. This coverage is being provided by the New Hampshire Insurance Company, through Brightstar Agency, LLC and is administered by Brightstar Device Protection, LLC. eSecuritel Agency, LLC is now Brightstar Agency, LLC and eSecuritel Holdings, LLC is now Brightstar Device Protection, LLC.

Digital communications: If you have or in the future provide your email or other electronic address to Brightstar or its partners involved in administering this Program, we may communicate program information and legal notices with you through electronic means.

By enrolling in this Program, You authorize MobileNation to release required subscriber information for the purpose of validating claims.

#### BRIGHTSTAR EXTENDED WARRANTY AGREEMENT

Brightstar's Extended Warranty Agreement covers incidents of malfunction after the expiration of the manufacturer's warranty. When combined with Insurance it forms the complete MobileNation Protection Program.

#### Extended Warranty or Service Contract ("Agreement")

If you purchased your Wireless Device, as stated on the receipt, in CT, DC, FL, IN, LA, ME, MA, MI, NJ, NC, PA, RI, or SD, this Agreement is an extended limited warranty.

## TERMS AND CONDITIONS WIRELESS PROTECTION PROGRAM

### Why Sign Up?

The Wireless Protection Program is your total protection option, designed to give you peace of mind. So when you accidentally leave your phone on the hood of your car or your dog turns your smartphone into a chew toy, we've got you covered.

Retail Price	\$0.00 - \$149.99	\$150.00 - \$449.99	\$450.00 - \$649.99	\$650.00 - \$1500.00
Monthly Premium	\$4.99	\$7.99	\$9.99	\$10.99
Deductible	\$40.00	\$75.00	\$150.00	\$200.00

\*Your premium and deductible are based on the non-contract, non-subsidized new retail price of the model of your mobile device or phone on the purchase date. The deductible must be paid before you receive your replacement equipment and is non-refundable.

### Affordable Coverage for Anyone on a Budget

You Could Save	\$600.00 <sup>00</sup> Retail Price	SAVE* 55%
	-\$119.88 <sup>88</sup> 1 Year Premium	
	-\$150.00 <sup>00</sup> Deductible	
	<b>\$330.12</b>	

\*Savings may vary depending on your program or device. This savings is based off a device with a retail value of \$600.00. Savings based on placing 1 approved claim (allotted 2) in a 12 month period.

## WIRELESS PROTECTION PROGRAM

### Total Protection

Our comprehensive program covers an impressive range of incidents including: loss, theft, accidental damage, and malfunction (after the manufacturer's warranty).

### Coverage for Most Incidents

While our protection program covers common incidents detrimental to your device, there are a few exceptions. Any normal wear and tear, pre-existing flaws, or cosmetic damage is not covered. Your policy has the full details on what can and can't be covered.

### Immediate Protection

Coverage starts as soon as you enroll at the store. Or, if you need a little time to think it over, enroll any time after your purchase and coverage will start in 30 days. Please note that your device must be fully operational and have no damage in order to still be eligible for coverage.

### Easy Billing

Our low premiums are designed to provide coverage for anyone on a budget. Your Wireless Protection Program charge will appear on your MobileNation bill.

### Convenient Claims

You're covered for up to 2 replacements within a 12 month period. You're also covered for up to \$1,500 per claim.

### Quality Replacements




Replacements are often new but on occasion may be reconditioned. While reconditioned equipment looks and functions like new, it may have minor cosmetic flaws and contain non-original manufacturer parts and accessories. If the exact make and model is not available, your replacement will be of like kind and quality. All replacement equipment comes with a ninety (90) day replacement warranty.

### Cancel Any Time

We give you freedom of choice with the option of cancellation at any time. Call MobileNation at 877-732-2147 for assistance from a representative. You may receive a refund according to applicable law.

Visit [mobilenation.brightstarprotect.com](http://mobilenation.brightstarprotect.com) for our Privacy Statement and your complete Insurance Policy and Service Warranty Agreement to determine your rights, duties, and exclusions.

## Report a Claim in 3 Easy Steps

- 1 Visit [mobilenation.brightstarprotect.com](http://mobilenation.brightstarprotect.com) or call 855-309-8343 
- 2 Pay a Deductible 
- 3 Receive Your Replacement! 

For a full list of details and claim qualifications, visit [mobilenation.brightstarprotect.com](http://mobilenation.brightstarprotect.com)