

New Hampshire Insurance Company
175 Water Street, New York, NY 10038
(212) 770-7000

Certificate Declarations

This Certificate is attached to and made a part of a Master Policy #11050951. The Named Insured shown below has coverage under this Master Policy.

Item 1. Named Insured

Subscribers on file with the Communications Equipment Service Provider shown in Item 4, who have active service with such Communications Equipment Service Provider. Named Insured mailing address: On file with Communications Equipment Service Provider

Item 2. When Coverage under Certificate is Effective

Coverage under this Certificate is effective as shown in the Coverage Effective Date Endorsement attached to these Declarations.

Item 3. Premium

Premium for Coverage Provided under this Certificate: \$4.99 or \$6.99

Item 4. Communications Equipment Service Provider

Name: SI Wireless (dba MobileNation)
Address: 1275 North Reed Station Rd
Carbondale, IL 62901

Item 5. Authorized Representative

Name: eSecuritel Agency, LLC
Address: PO Box 03
Alpharetta, GA 30009

Item 6. Limits of Insurance

Aggregate Limit of Insurance: \$2,000.00 per Named Insured or two (2) occurrences within a 12 month period, whichever comes first.

Occurrence Limit of Insurance: \$1,000.00 per Occurrence for each Named Insured

Item 7. Deductible

The deductible will be the amount corresponding to the retail price* of the Named Insured's wireless phone when initially purchased.

Non-discounted, Non-subsidized Retail Price*	Deductible
\$0 – \$249.99	\$40
\$250.00 – \$1,000.00	\$75

Item 8. Accessories

A. Accessories Included

1. Battery
2. Standard Wall Charger

B. Maximum retail value of Accessories: \$500.00

Item 9. Replacement Device

Maximum full retail value of replacement to be charged: \$1,000.00

Item 10. This Certificate consists of the following forms:

1. Certificate Declarations Form 101136 (0309)
2. Certificate Conditions Form 101131 (0309)
3. Communications Equipment Coverage Form 101123 (0309)
4. Coverage Effective Form 101127 (03 09)
5. Amendatory Endorsements



Specimen copies of the Forms referenced above are attached to this Certificate, or if not attached, are available at the following website, esecuritel.com/mobilenation or may be obtained by calling this toll free number, (855) 309-8343. This coverage is being provided by New Hampshire Insurance Company

Other Material Disclosures

- This brochure contains a summary of information regarding the Program. This program may change or be modified during your term. We will not cover loss or damage caused directly or indirectly by any of the exclusions listed in the complete Coverage Certificate. PLEASE READ THE COMPLETE COVERAGE CERTIFICATE CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. To obtain a complete copy of the Coverage Certificate and obtain the most up-to-date coverage information, visit esecuritel.com/mobilenation or call (855) 309-8343.
- You are not required to purchase insurance to activate wireless service. The employees of this location are not qualified or authorized to discuss or evaluate insurance coverage. Any questions regarding the Wireless Protection Program should be directed to eSecuritel at (855) 309-8343.
- This coverage may provide a duplicate of other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may own for your wireless device. Your renters' or homeowners' policy may provide the insurance you need. Ask about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs.
- You may cancel at anytime by calling 1-877-732-2147 or writing eSecuritel Cancellation Dept., P.O. Box 03, Alpharetta, GA 30009. Any unearned premium will be refunded in accordance with applicable law.
- The Program is a replacement service provided to subscribers of MobileNation. This coverage is being provided by the New Hampshire Insurance Company, through eSecuritel Agency, LLC and is administered by eSecuritel Holdings, LLC.

How do I report a Claim?

Step 1: Call eSecuritel

Call eSecuritel's Customer Care Center at (855) 309-8343. Claims must be reported within 60 days of the incident or first failure. Proof loss and/or ownership must be provided, if requested. Only the account holder may file the claim.

Please have the following information ready:

1. Your wireless phone number
2. The account holder's billing address
3. Wireless phone manufacturer/model and unique serial number also called an ESN, MEID, or IMEI
4. Date, time, location and detailed description of the incident
5. Police report number (if theft occurred)

Step 2: Pay Deductible & Receive Replacement

If your claim is approved, your deductible will be collected by our call center and your phone will be shipped to you via overnight shipping. Please keep the packing slip, original box, and instructions for warranty purposes. Returning your damaged or malfunctioning phone to eSecuritel is required regardless of condition. Failure to do so may result in a non-return fee up to \$100.



1 in 4
cell phones
are lost, stolen,
or accidentally
damaged each year*

powered by
eSecuritelTM
a Brightstar Company

MobileNation Phone Protection Program

	Phones Retail Value <= \$249.99	Phone Retail Value > \$250
Premium	\$4.99	\$6.99
Deductible	\$40	\$75

Your premium and deductible are based on the new retail price* of your phone model on the date you originally purchased your phone. The deductible must be paid before you receive your replacement phone and is non-refundable.

What's covered?	The program covers the phone (standard battery & wall charger) you purchased from MobileNation from accidental damage, loss, theft and electrical and mechanical malfunction (after the manufacturer's warranty expires).
What's not covered?	Normal wear, pre-existing damage and malfunction, and cosmetic damage to equipment is not covered. Other exclusions apply.
When am I covered?	To be eligible for coverage immediately, purchase the Program at the same time you purchase your new phone from MobileNation (Point of Sale). If you select coverage after the Point of Sale, no claims may be made under the Program for the 30 days following purchase of coverage.
How will I be billed?	Your monthly premium will be added to your monthly wireless bill.
Claim Limits	\$1,000 per claim; 2 claims within a 12 month period
Replacement Equipment May Be Remanufactured	Replacements may be new or reconditioned equipment. If the exact make and model is not available (i.e., it is no longer sold), your replacement will be of like kind and quality, and based on MobileNation's list of approved replacement.
How do I cancel?	You may cancel at any time by calling (855) 309-8343



Why sign up?

The Wireless Phone Protection Program from eSecuritel is designed to give you peace of mind. By signing up now, you can save time, save money and avoid aggravation should your phone be lost, stolen, accidentally damaged, or malfunctioning.

Examples of how much you could save with the Wireless Phone Protection Program; savings shown not representative of all savings scenarios.

Model	Retail Price*	Yr. Premium	Deductible	Savings**
Model A	\$249.99	\$59.88	\$40	\$150.11
Model B	\$500.00	\$83.88	\$75	\$341.12

*Based on the non-contract, non-subsidized new retail price of the phone.
 **Savings based on placing only one approved claim (allotted two) in a 12-month period.



File a Claim Worksheet Card

Use this area below to jot down important information about your phone. Then, if you need to make a claim you'll have the required information to make the process even faster! Cut out the card, fold, and keep in your wallet.

Member Care (855) 309-8343

Your wireless phone number

Retail price* of phone at date of purchase

The account holder's billing address

Wireless phone manufacturer and model

The ESN, MEID, or IMEI of the insured equipment

Date, time, location and detailed description of the incident

Police report number (if theft occurred)

Cut - Fold - Put in Your Wallet

Visit esecuritel.com/mobilenation for the full coverage certificate to determine rights, duties, and exclusions.

*Source: eSecuritel, LLC average rate of incident